LOVE MY LOCAL

PRINTER SET UP GUIDE - WIFI

Epson TM-T88VI Series Receipt Printer
Connected via WiFi

WHY

Connect a printer to receive orders and table bookings automatically. This will enable you to streamline your order, kitchen and bar process.

WHAT

A free integration between your Love My Local account and Epson label printers.

HOW

Pre-requisites
- Working WiFi in your establishment with coverage (in other words, you can get WiFi) in the place where the printer is to be installed
- An Epson TM-T88VI Series Receipt Printer
- A USB WiFi connected to the printer (for example: OT-WL05 802.11 a/b/g/n, 2.4G/5G or OT-WL02 802.11 b/g/n, 2.4G)
- A computer (PC, laptop, tablet or smartphone) connected to the WiFi network

Setting up your printer has three parts detailed below
1. Connecting the printer to you WiFi network
2. Connecting your printer to Epson's Service Direct Print (free) service
3. Connecting Epson's Service Direct Print to your Love My Local account

Setting up printer has many steps—it's not easy. It does not require technical expertise but it requires patience and time (15 to 30 minutes).

HELP

Should you experience issues, check the Epson support pages

Epson TM8VI Quick Spec Manual

Epson Wifi Dongle Manual

Epson TM88VI Server Direct Print User's Manual

Epson TM88VI Technical Reference Guide

If you need further assistance, contact us at support@lovemylocal.com.

1. CONNECT THE PRINTER TO YOUR WIFI NETWORK

1a. Turn off the printer

- Press button on the front until the lights turn off

1b. Enter the printer's **Selection mode**

- Press and hold **Feed button** (the button with an arrow)
- Switch on printer
- Keep the Feed button held until a slip is printed

In the next steps we will turn on the printer's access point ("AP"); this will allow your computer (or smartphone) to connect with the printer to continue the configuration.

Because the printer doesn't have a screen, the following steps are a bit clunky.

- *The slip that is printed shows the menu options (what you would expect to see on a screen)*
- *To move from one menu option to the other, you need to do a short press on the Feed button (think of it as pressing the down button on your PC or laptop keyboard)*
- *To select an option, you need to do a long press on the Feed button*

You need to do three selections. We'll walk through these below.

Ic. Select the Interface menu

You want the fifth option, so

- Press and release (short presses) the **Feed button** 5 times
- Press and hold (long press) the **Feed button** until a slip is printed

*If on the top of the slip does not show the options for the **Interface** menu, then you need to back to the previous menu by pressing and holding on to the Feed button until a new slip is printed out. Then, repeat this step.*

Id. Select the WiFi menu

You want the first option, so

- Press and release (short press) the **Feed button** only once
- Press and hold (long press) the **Feed button** until a slip is printed

*If on the top of the slip does not show the options for the **WiFi** menu, then you need to back to the previous menu by pressing and holding on to the Feed button until a new slip is printed out. Then, repeat this step.*

Ie. Select the Simple AP option

You want the second option, so

- Press and release (short press) the **Feed button** 2 times
- Press and hold (long press) the **Feed button** until a slip is printed

*If on the top of the slip does not show **Simple AP**, then you need to back to the previous menu by pressing and holding on to the Feed button until a new slip is printed out. Then, repeat this step.*

If. Connect your computer to the printer's WiFi

On your computer (we suggest a PC or a laptop but you can also do this on your tablet or smartphone)

- Go to where you select WiFi networks
- Choose the WiFi network called **EPSON_PRINTER**
- Enter the **password: 12345678**

If you don't see it right away, give it another minute

Ig. Sign-in to your printer's online configuration page

Still on your computer

- Open up a new browser page (e.g. a blank page on Chrome, Firefox, Safari, Explorer or Edge)
- Where you usually type in website names, type **192.168.192.168** (this is the IP address for your printer)
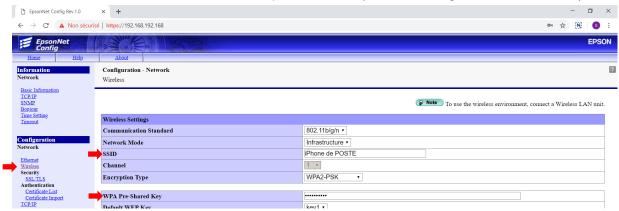
If you see security warning saying, "Not Secured," don't worry—click on the Advanced Setting button and continue to the site.

- Sign in with**User name: epson**
  Password: epson

Ih. Enter your WiFi network details

Still on your computer

- Select the **Wireless** menu strip on the left (under Configuration / Network)

- Complete the form:
  In the **SSID** field, type in the **name of your WiFi**
  In the **WPA Pre-Shared Key** field, type **your WiFi's password**
- When done, click on **Send** button
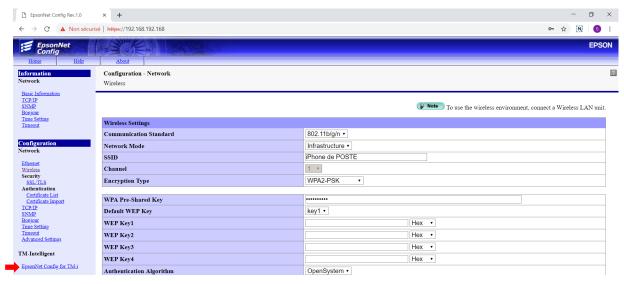- and, click on the **Reset** button when it appears

Now wait for 30 seconds for the printer to reset, then go to the next part

2. CONNECT THE PRINTER TO EPSON'S SERVER DIRECT PRINT

You are going to hate this (sorry, there is nothing we can do, Epson designed this!): you have to repeat all but one of the steps in Part 1.

- Repeat steps **1a** through to **1g**

2h. Select **EpsonNet Config for TM-i**

2i. Connect the printer to Server Direct Print

- Select **Server Direct Print** on the menu strip on the left

- In the portion labelled Server 1

    In the **url** field enter (precisely):
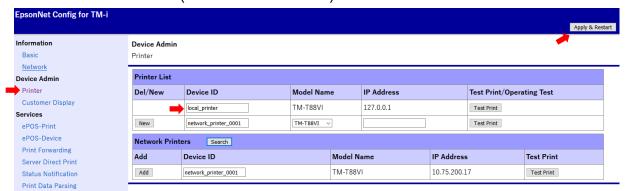   **https://lovemylocal.com/api/store-order-print-jobs**
    In the **Interval(s)** field enter the number **5**
    In the **ID** field enter your venue's Love My Local web address
    (yourwebaddress.lovemylocal.com)

    *For example, for **threebellsdevon**.lovemylocal.com, the ID = **threebellsdevon***
    If you are configuring your second or third printer, then add the number 2 or 3 to the end of your web address name (e.g. threebelldevon2).
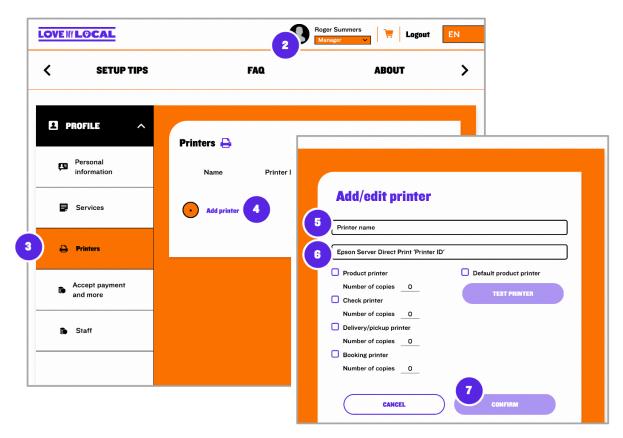
2j. Finish the setup

- Click on **Printer** (under Device Admin).

- In the **Device ID** field, type **local_printer**
- Click on **Apply & Restart** button on the top right

3. CONNECT EPSON'S SERVER DIRECT PRINT TO LOVE MY LOCAL

1. Log in to your Love My Local account as the Manager
2. Go to your Love My Local profile section
3. Click on the 'Printers' tab
4. Click on the '+ Add printer' button
5. Choose a name for the printer (something easy to remember)
6. Type in the Epson's Server Direct Print '**ID**' (from step 2j)
7. Click on **Confirm** to complete the set up